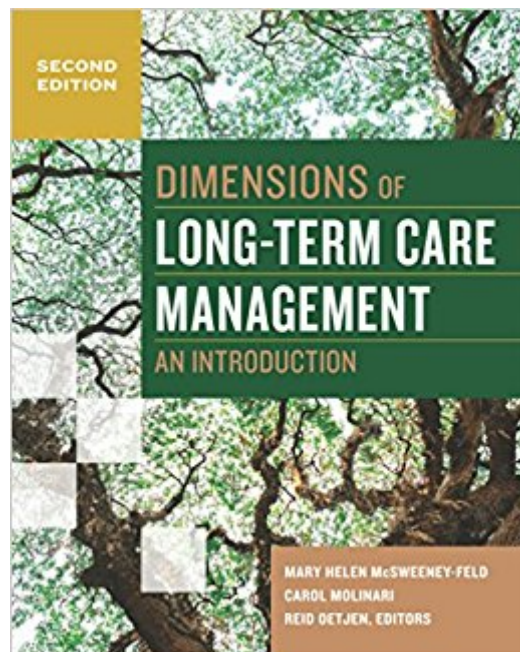




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Dimensions Of Long-Term Care Management: An Introduction, Second Edition



Synopsis

The field of long-term care is experiencing significant growth and near-constant change. Older adults and people with disabilities today make up a larger segment of society than ever before, and with this shift in demographics comes an increased demand for long-term services and supports. Technological advancements and evolving consumer preferences are reshaping the services that people want and need, and new models of care reflect a shift in emphasis from institutional to community-based settings. The Affordable Care Act (ACA) and other reform efforts have introduced new regulations, requirements, and pressures for long-term care providers; however, they have also brought new opportunities. This introductory book examines the various dimensions of long-term care and explores the facets of management essential to success in this rapidly changing environment. The first part of the book provides an overview of key definitions, settings, policy issues, and trends in the delivery of long-term services and supports. The second part relates aspects of management including leadership, human resources, marketing, facility management, regulatory and legal issues, and financing to long-term care. Significantly revised and updated, this edition includes four new chapters, addressing the following topics: Delivery of long-term services and supports under the ACA; Transitions between acute care, residential long-term care, and home and community-based care settings; The implications of global trends in long-term care policies and services; Quality improvement tools and reform-driven requirements for safety and transparency. Additional updates for this edition focus on specialized care for individuals with chronic and disabling conditions, new technologies that maintain patients health information and enhance communication, and the challenges in assembling and retaining an effective direct care workforce.

Book Information

Paperback: 467 pages

Publisher: Health Administration Press; Second edition (September 16, 2016)

Language: English

ISBN-10: 1567938361

ISBN-13: 978-1567938364

Product Dimensions: 1 x 8 x 9.8 inches

Shipping Weight: 2.1 pounds (View shipping rates and policies)

Average Customer Review: 5.0 out of 5 stars 1 customer review

Best Sellers Rank: #164,805 in Books (See Top 100 in Books) #13 in Books > Medical Books > Nursing > Long-Term Care

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Reid Oetjen, PhD, is an associate professor and chair of the Department of Health Management and Informatics at the University of Central Florida. He teaches courses at both graduate and undergraduate levels, with an emphasis on long-term care administration, healthcare quality management, human resources management, leadership, and the aging of the population. Dr. Oetjen has authored numerous peer-reviewed publications and regularly presents his research at academic and practitioner conferences. His research foci are long-term care quality, the development of tools for healthcare practitioners, and the scholarship of teaching and learning. Dr. Oetjen earned his bachelor of arts degree from the Pennsylvania State University in 1990 and is a two-time graduate from the University of Central Florida, having earned a master of science degree in health services administration in 2002 and a doctorate in public affairs in 2004. Dr. Oetjen also served as an

assistant administrator for a national skilled nursing facility chain and spent ten years as an operations manager for a major international airline.

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